SERVICE CATALOG

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IT Outsourcing Services

In today's modern business world, ensuring the seamless and efficient operation of IT infrastructures is critically important. At Siztek, we offer flexible, scalable, and reliable IT outsourcing services to reduce your workload and enhance operational efficiency. Our services are tailored to meet the unique needs of your organization.

Services We Offer

1. **Help Desk Services:** Minimize operational disruptions by providing your users with fast and effective support.

2. **Desktop and Mobile Systems Management:** Ensure optimal performance of your employees' desktop and mobile devices.

3. **Network and Communication Infrastructure Management:** Support your internal and external communication processes with a reliable infrastructure.

4. **Server Systems Management:** Deliver expertise for continuous operability on Microsoft and Linux platforms.

5. **Enterprise Application Management:** Handle the maintenance and management of applications integrated into your business processes.

6. **Messaging Platforms Management:** Optimize corporate communication tools like Exchange Server.

7. **Database Management:** Efficiently manage critical data platforms like MSSQL and MySQL.

8. **IT Security Management:** Maximize data security with solutions such as firewalls, IDS, and IPS.

9. **Virtualization Management:** Ensure the highest performance for your virtual infrastructures.

10. **Backup and Storage Services:** Secure your data and simplify backup processes.

Advantages

- Reduce operational burdens and enhance business continuity.

- Provide fast and effective solutions with expert support.

- Offer flexible service models tailored to your needs.

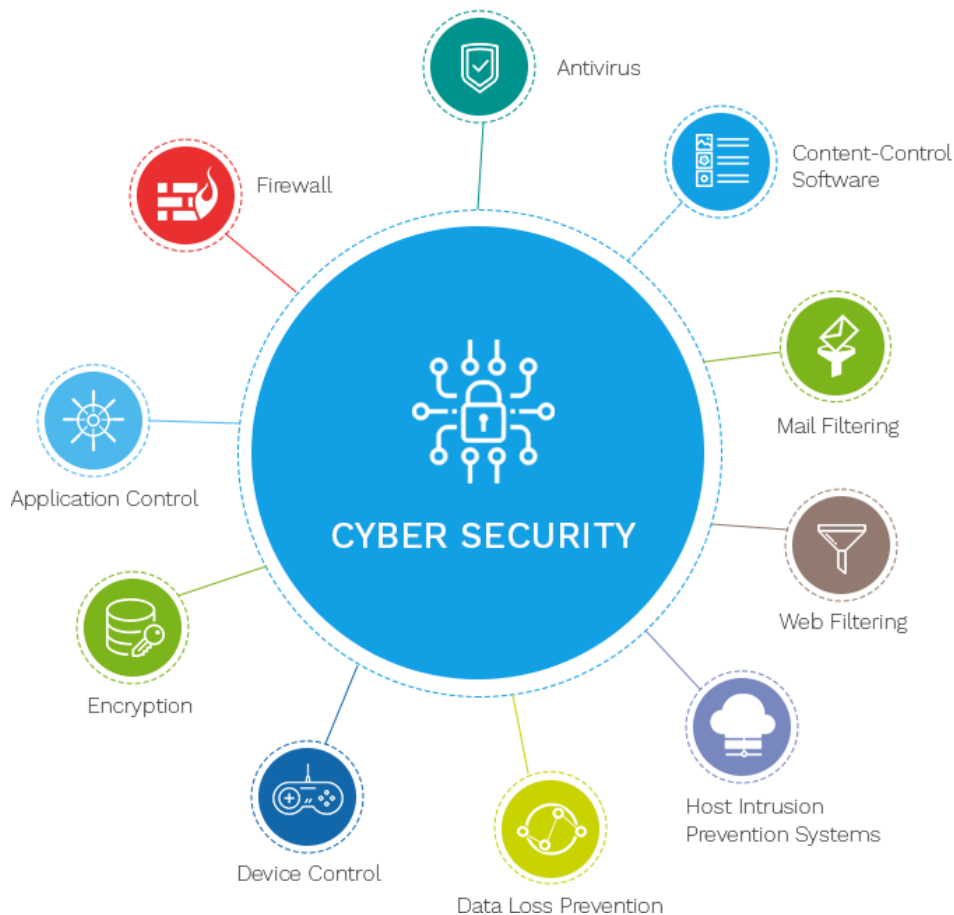- Guarantee smooth operation of critical systems.

Contact us to streamline your business processes and boost efficiency with our outsourcing services!

IT Security Services

In the digital world, the security of your IT infrastructure and data is vital for the sustainability of your business. At Siztek, we safeguard your data against potential threats with advanced security services.

Services We Offer

1. **System and Network Security Analysis:** Evaluate your IT infrastructure's current security level and take precautions against potential threats.

2. **Vulnerability and Risk Assessment Services:** Identify and effectively address security gaps in your systems.

3. **Penetration Testing and Reporting:** Conduct simulated cyberattacks to pinpoint weak spots and provide actionable solutions.

4. **Web Traffic Analysis and Forensic Services:** Analyze suspicious activities and prepare solution-oriented reports against data breaches.

Advantages

- Secure your critical data.

- Strengthen defense mechanisms against potential cyber threats.

- Identify and mitigate security vulnerabilities in advance.

- Provide solutions that comply with legal and regulatory standards.
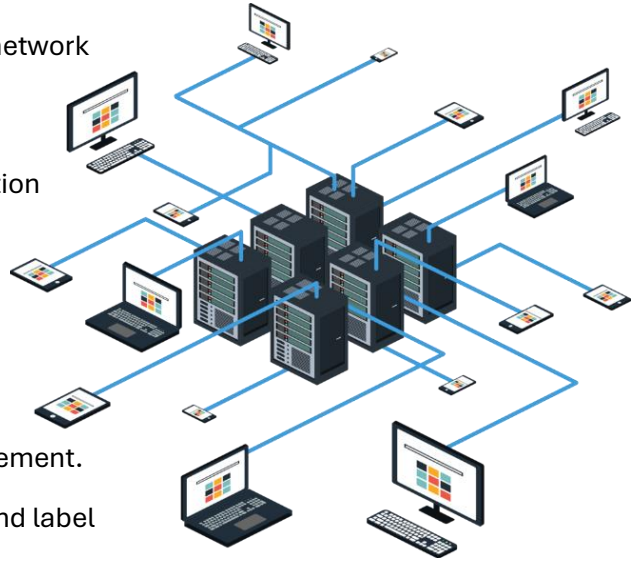
Enhance your IT security and protect your business from threats by contacting us today!

Network and Structured Cabling Services

The foundation of a business's technology infrastructure lies in its network and structured cabling systems, which are critical for reliable and uninterrupted operations. At Siztek, we deliver tailored solutions to meet your business's needs.

Services We Offer

1. **Data Center and Office Building Network Integration:** Build reliable network systems for offices and data centers with integrated infrastructure solutions.

2. **Structured Cabling Design and Consultancy:** Plan the correct cabling infrastructure from the start of architectural projects.

3. **Wired and Wireless Network Design:** Design network solutions that fit your corporate requirements.

4. **Network Performance Analysis:** Identify performance bottlenecks and provide optimization recommendations.

5. **Solutions Aligned with Data Center Standards:** Offer standardization and consultancy services for modern data centers.

6. **Network Topology Mapping:** Create detailed network maps to improve infrastructure management.

7. **Existing Cabling Analysis:** Analyze, improve, and label your current infrastructure.

Advantages

- Create reliable, durable, and scalable infrastructures.

- Enhance business continuity and performance.

- Strengthen your technological foundation to prepare for the future.

Discover our professional solutions for modern and reliable network infrastructure. Contact us today!

Professional Technology Support Services

At Siztek, we offer comprehensive integration, support, and maintenance services for your existing or planned IT systems and infrastructures. Our services differ from traditional outsourcing by emphasizing flexibility, shared resource usage, and short-term or tailored solutions.

System Installation and Integration Services

We integrate solutions from different vendors into your corporate structure to meet multi-platform requirements. With a team of trained and certified experts, we strengthen your IT infrastructure by offering the following services:

1. **Email and Unified Messaging Systems:** Installation, configuration, and integration.

2. **Domain Setup and Migration Services:** Secure and seamless migration solutions.

3. **Server, Data Storage, SAN, and Backup Systems:** Integration and optimized configuration services.

4. **Network Management Solutions:** Modern and reliable network integration.

5. **Security Solutions:** Deployment and configuration of robust security systems.

6. **Database Clustering and Continuity Solutions:** Setup and integration to enhance efficiency.

7. **Disaster Recovery Solutions:** Configurations to protect business continuity.

8. **Wired/Wireless Network Installations:** Performance-focused solutions.

9. **Logging and Compliance Solutions:** Regulatory-compliant system integrations.

10. **System Monitoring Solutions:** Monitoring and reporting solutions for your IT infrastructure.

Maintenance, Support, and Technical Consultancy Services

At Siztek, we provide fast and effective solutions for issues that may arise in your existing IT infrastructure. Our maintenance and support services include:

1. **Infrastructure Analysis and Inventory Management:** Analyze and document your systems.

2. **Quick Response and Resolution Process:** Address issues promptly via phone or remote access.

3. **Email Support Service:** Provide expert consultancy to your IT team.

4. **On-Site Engineering Service:** Deliver on-site support for emergencies.

5. **Periodic Preventive Maintenance**: Regular checks to enhance system performance.

6. **24/7 Critical System Support:** Guarantee uninterrupted operation for your business.

7. **Backup Management and Monitoring:** Offer data protection solutions.

8. **Warranty Management for Hardware:** Handle warranty extensions and manufacturer support for both in-warranty and out-of-warranty enterprise hardware.

Advantages

- **Tailored Solutions:** Customized integration and installation services ensure your IT systems align perfectly with your business requirements.

- **Expert-Led Implementation:** Certified professionals handle every aspect of your IT infrastructure, guaranteeing reliable and high-quality outcomes.

- **Seamless Operations:** With proactive maintenance, 24/7 support, and robust disaster recovery systems, your business avoids costly downtime.

- **Long-Term Value:** Our efficient setups, secure migrations, and compliance-focused solutions reduce operational risks and maximize your IT investment returns

"Ensure seamless IT operations and professional support tailored to your needs. Contact us today to discover how our solutions can enhance your business efficiency"

Project Management and Consultancy Services

Successfully implementing complex projects and achieving strategic goals require professional support. At Siztek, we offer project management and consultancy services tailored to the unique needs of your organization. Our expert team ensures professional handling of your projects from start to finish, maximizing the efficient use of your resources.

Services We Offer

1. **Project Planning and Process Management:** Provide effective planning and coordination from the beginning to the end of your projects.

2. **Resource and Time Management:** Identify the right resources and timelines for your projects, keeping costs under control.

3. **Risk and Crisis Management:** Detect potential risks in advance and offer effective solutions.

4. **Technology and Strategy Consultancy:** Analyze the technological needs of your projects and deliver innovative solutions.

Advantages

- Ensure projects are completed on time and within budget.

- Increase operational efficiency and minimize risks.

- Simplify project tracking with transparent process management.

"Leave your projects in expert hands and achieve successful outcomes. Contact us today"

Data Center and Cloud Services

A strong, reliable, and scalable infrastructure is essential for ensuring the uninterrupted operation and growth of your business. At Siztek, we provide high-performance data centers and cloud solutions tailored to your needs.

Services We Offer

1. **Server Colocation:** Safely host your physical servers in our data center. We fully meet your infrastructure needs, including power, cooling, security, and network connectivity.

2. **Infrastructure as a Service (IaaS):** Provide dedicated virtual servers and network infrastructures to reduce capital investments. Support business continuity with high availability and scalability.

3. **Disaster Recovery as a Service (DRaaS):** Offer a robust disaster recovery infrastructure to protect business continuity during unexpected crises. Quickly restore your data to resume operations.

4. **Backup as a Service (BaaS):** Deliver cloud-based backup services to securely store critical data. Automate backup processes to prevent data loss.

5. **Server Hosting:** Utilize our secure and high-speed data centers for hosting physical and virtual servers. Offer dedicated and shared hosting options.

6. **Cloud Storage Services:** Provide large-capacity cloud storage solutions to securely store and access your data easily.

7. **Hybrid Infrastructure Solutions:** Integrate on-premises systems with cloud environments to offer both flexibility and control.

8. **Network and Security Services:** Ensure the security of data center connections with advanced firewalls, VPNs, and network infrastructure services.

Advantages

- **High Security:** Benefit from 24/7 monitoring, biometric access control, and fire prevention systems in our data centers.

- **Uninterrupted Service:** Ensure uninterrupted access with redundant energy and network infrastructures.

- **Flexibility:** Offer scalable infrastructures to meet the growing needs of your business.

- **Cost Efficiency:** Reduce capital expenses by using services instead of building your infrastructure.

- **Global Access:** Access your data from anywhere in the world via our cloud infrastructure.
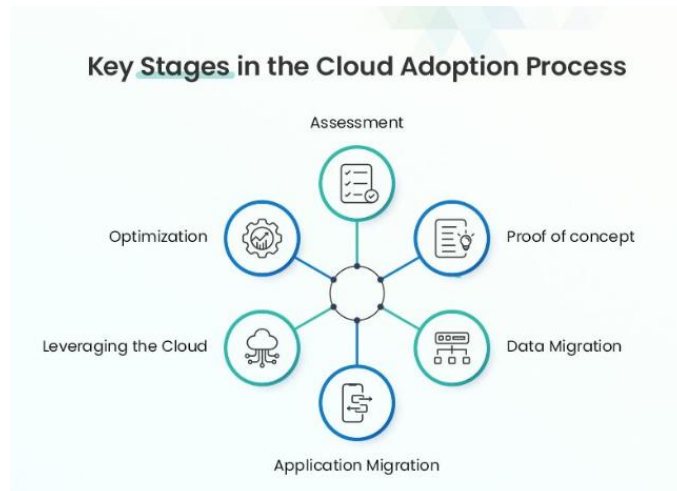
"Strengthen your infrastructure and support your business processes with our data center and cloud-based services. Contact us for more details"

Cloud and Hybrid Cloud Adoption Services

In the digital era, leveraging cloud technologies is essential for businesses to enhance competitiveness and flexibility. At Siztek, we successfully manage your cloud and hybrid cloud transformation processes with tailored solutions. In addition to our Siztek Cloud platform, we provide strategy development, migration, integration, and management services for customers working with global cloud service providers such as Azure, AWS, and Google Cloud. Our expert team supports you throughout the process, making your technological infrastructure more robust and flexible.

Services We Offer

1. **Cloud Strategy and Consultancy:** Develop a long-term roadmap by determining the most suitable cloud model (public, private, or hybrid) for your business goals.

2. **Cloud Migration and Integration Services:** Ensure seamless migration of your existing IT infrastructure to the cloud and guarantee the efficient and compatible operation of all systems.

Key Stages in the Cloud Adoption Process — Assessment, Proof of concept, Data Migration, Application Migration, Leveraging the Cloud, Optimization

3. **Hybrid Cloud Solutions:** Deliver flexible hybrid solutions that integrate both on-premises infrastructures and cloud environments.

4. **Cloud Management and Operational Support:** Optimize your cloud environment's operational processes, providing cost and performance management support.

5. **Cloud Governance and Security:** Ensure data security and compliance by establishing control mechanisms and policies.

6. **Engineering Services:** Offer end-to-end engineering solutions, from planning to implementation of cloud infrastructures.

7. **Training and Capacity Building:** Inform your team about cloud technologies and ensure effective use of processes.

Advantages

- **Flexibility and Scalability:** Quickly scale your infrastructure up or down according to business needs.

- **Cost Management:** Optimize operational costs by reducing capital expenditures.

- **Data Security and Compliance:** Maximize data security and meet industry compliance requirements.

- **Performance Improvement:** Accelerate business processes and increase efficiency.

- **Technological Compatibility:** Quickly adapt to new technologies and prepare your business for the future.

"Contact us to learn more about cloud transformation and hybrid cloud solutions"